

# SUN INVESTING GLOBAL LTD

## PRIVACY POLICY

**MARCH 2025**

**Regulated by the Financial Services**

**Commission of Mauritius**

**Version N.: 2.0 |**

**Date: 17-Mar-2025 |**

**Board Approval Date: 21-Mar-2025 |**



## **1. PRIVACY POLICY ON DATA PROTECTION**

The EU General Data Protection Regulation (GDPR) came into effect on May 25, 2018, prompting Mauritius to introduce its Data Protection Act 2017 (DPA) on January 15, 2018. Replacing the previous Data Protection Act 2004, the DPA was specifically designed to enhance data subject control and personal autonomy over their personal information, aligning with esteemed international standards like the GDPR and the European Convention for the Protection of Individuals with regard to automatic processing of personal data.

The primary purpose of the DPA is to address the challenges posed by technological advancements and other developments in data protection. It endeavors to provide robust data protection provisions for Mauritius while adhering to global best practices. Throughout this document, the terms "personal data" and "personal information" are used interchangeably and refer to any information pertaining to an identified or identifiable natural person.

Central to the DPA is its commitment to safeguarding individuals' privacy rights, ensuring that their personal data is processed in a lawful, fair, and transparent manner. The act also outlines the responsibilities of data controllers and processors, including obtaining proper consent, ensuring data accuracy, and implementing suitable security measures.

Overall, the DPA represents a significant stride in Mauritius's data protection landscape, offering heightened protection for individuals and aligning the nation's data protection framework with international best practices.

## **2. COLLECTION OF YOUR PERSONAL INFORMATION**

The Company collects and processes various types of information depending on the services provided. This includes Personally Identifiable Information (PII) and information related to the use of our website.

Personally Identifiable Information includes details provided during registration for a Real/Demo Account, such as name, email and postal addresses, telephone number, country of residence, employment status, financial background, login, and password details. Additionally, identity and residence verification information, including legal name, business name, Tax ID for business entities, and date of birth, along with identity documents and proof of residence, must be provided.

Other information collected and processed by the Company includes details of requests or transactions made through the Services, payment information collected by third-party payment processors, information required for subscribing to services and accessing restricted portions of the Site, user-generated content, and communications with the Company.



Furthermore, the Company collects information provided during participation in webinars, responses to surveys, and information accessed from third-party sites such as Facebook and Twitter. This may include demographic information like ZIP code, age, gender, preferences, interests, and favorites.

The Company also gathers information related to the use of its website. This includes tracking and aggregating user activity, such as which pages were visited, the order of visits, clicked hyperlinks, and generating general usage statistics for the **Sun Investing Global Ltd** Website. The Company automatically collects information about the computer hardware and software used by users, including IP address, geographic location, operating system, browser type, domain names, access times, and referring Website addresses.

To enhance user experience, the Company uses cookies and web beacons on its Site. For more information about the use of cookies and web beacons, users can refer to the Company's Cookie Policy.

It is important for users to provide accurate Personally Identifiable Information to the Company. Providing inaccurate information may impact their ability to use the Site effectively and receive accurate information or communication from the Company. The Company does not read users' private online communications.

Users are encouraged to read and understand the privacy policies of other websites when they choose to link to them from **Sun Investing Global Ltd**, as the Company is not responsible for the privacy policies or content of external websites.

By submitting Personally Identifiable Information to the Company, users agree that the Company may collect, use, and disclose that information in accordance with its Privacy Policy and Terms of Use and as permitted by law. If users do not agree with these terms, they should not provide Personally Identifiable Information to the Company. Withdrawal of consent can be done at any time through the profile page or by deleting the account. Please note that the Company may continue processing data based on legitimate interests or to fulfill a contract even after consent withdrawal or refusal to provide certain information.

### 3. USE YOUR DATA

**Sun Investing Global Ltd** collects and utilizes your personal data for various purposes related to operating its website and providing the services you requested. This includes securing your account, improving and promoting services, verifying creators' identities, preventing fraudulent activities, managing your account, and personalizing your experience on the platform. You may also receive information about other products or services from **Sun Investing Global Ltd** and its



affiliates, but prior to any direct marketing communication from affiliates, you will be asked for your clear and explicit consent.

The company advises against posting any Personally Identifiable Information or sensitive information on its Forums, Blogs, or Media Walls, as such information may be collected and published by third-party services or used in future course offerings. **Sun Investing Global Ltd** may contact you through surveys to gather information about your opinion of their services or potential new services that may be offered.

The company does not sell or rent customer lists to third parties but may contact you on behalf of external business partners for offerings of interest. However, **Sun Investing Global Ltd** may share data with trusted partners to perform statistical analysis, provide customer support, or arrange deliveries, and requires these third parties to maintain confidentiality of information. Additionally, the company may share information with certain third-party services to help provide, improve, promote, or protect their services, but these services are required to protect personal information to the same standards. Aggregated and anonymized information may also be shared.

**Sun Investing Global Ltd** respects your privacy and does not disclose sensitive personal information without your explicit consent. The company tracks the websites and pages its customers visit to determine the most popular services and deliver customized content and advertising to those interested in specific subjects.

Your personal information will only be disclosed by **Sun Investing Global Ltd** if required by law, in good faith to conform to legal processes, defend its rights and property, protect its employees, users, customers, or others, defend against legal claims, or investigate and prevent illegal activities. The company is also required by law to collect and use your data for compliance with tax laws and other reporting standards, as well as to follow the rules set by its supervisory authority (FSA). However, **Sun Investing Global Ltd** will only collect, retain, and use your personal information when there is a legitimate interest that does not harm your interests and rights.

The platform may provide links to other websites or services that it believes may interest you. These third-party sites have their own privacy policies, and **Sun Investing Global Ltd** does not endorse or assume responsibility for their privacy practices. If you choose to visit one of these sites, you should review their privacy policy to understand how they collect and use your personal information.

#### 4. USER RIGHT

As a user, you have certain rights regarding your Personally Identifiable Information held by **Sun Investing Global Ltd**. You can access, correct, or delete your information, and you have the option



to choose whether or not you wish to receive material from the company or its partners. If you are in the European Economic Area (EEA), you have additional rights, such as the right to access your Personally Identifiable Information, prevent processing for direct-marketing purposes, update or delete your information, restrict processing, and receive a copy of your information.

To exercise your rights, you can contact Customer Support through various channels, including email, telephone, fax, or postal mail. However, please be aware that residual information may remain within the company's databases, access logs, and records, which may or may not contain Personally Identifiable Information. Some information may also be exempt from requests due to legal obligations, and when making a request, you may need to confirm your identity.

Our website uses cookies and similar technologies to enhance your experience, understand how you use our website, and improve the quality of our services. Cookies are small data files sent to your browser from a web server and stored on your device. You can configure your browser settings to accept or reject cookies or notify you when a cookie is sent, but disabling cookies may affect some features of our website.

***We use different types of cookies for various purposes:***

**Essential cookies:** These are necessary for core functionality, such as accessing secure areas or maintaining your login status.

**Analytical cookies:** These help us collect data on website usage to optimize and improve the user experience.

**Performance cookies:** These track website performance metrics to identify and fix issues.

**Advertising cookies:** These deliver relevant advertisements based on your interests and measure ad campaign effectiveness.

We may also use third-party cookies set by domains other than our own, such as analytics tools or personalized ads from third-party advertisers.

By using our website, you consent to the use of cookies as described in this policy. You can manage cookie preferences in your browser settings or opt-out of targeted advertising using the provided opt-out links. Please note that opting out of advertising cookies does not mean you will no longer see ads but that the ads you see will not be tailored to your interests.

## 5. INFORMATION PROTECTION

We prioritize the security of your personal information and have implemented physical, electronic, and procedural measures to safeguard it from unauthorized access, use, or disclosure. However, it's essential to understand that no method of transmission over the internet or



electronic storage is entirely secure, and we cannot guarantee absolute security for your personal information. As a user, you are responsible for ensuring the security of your login information and taking appropriate precautions.

Your personally identifiable information is stored on secure computer servers in a controlled environment with protections against unauthorized access. When personal information, like credit card numbers, is transmitted to other websites, we use encryption through the Secure Socket Layer (SSL) protocol to ensure its security.

We do not share your personal information with non-affiliated third parties without your explicit and specific consent, except as outlined in this Privacy Statement. Whenever we collect your personal information, we will inform you about the recipients or categories of recipients who will receive this information. If your data is first shared with a third party, we will promptly notify you. However, we may disclose aggregate information, such as demographic information and statistical analyses, to third parties, including advertisers or business partners. This aggregate information is not personally identifiable.

## 6. ONGOING UPDATES

**Sun Investing Global Ltd** understands the significance of data privacy and may occasionally update this Privacy Policy and practices to comply with changes in data privacy law. The latest version of the Privacy Policy will always be available on the Company's website. Anytime we make such changes, we will update the effective date stated at the bottom of the Privacy Policy.

Any change, update, or modification to the Privacy Policy will be effective immediately upon accessing, browsing, and/or using the Company's website. We encourage you to review this Policy periodically to stay informed about how we protect your information and how you can manage the information you share with us, ensuring familiarity with the most current version of this Policy.

In the event of any material changes, we will notify you on the Site or by sending you an email. New versions of this Policy will not apply retroactively; we will specify the exact date they become effective. If you continue using our services after a change, it means you accept the updated Policy. This updated version of the Policy provides you with more control over your information and explains how we use it.

## 7. LEGAL DISCLAIMER

**Sun Investing Global Ltd** retains the right to disclose your personally identifiable information as mandated by law and when we have a genuine belief that such disclosure is essential to safeguard



our rights and/or comply with legal proceedings, court orders, or legal processes served on our website. We acknowledge that we will not be held liable for any misuse or loss of personal information resulting from cookies on our website that we do not have access to or control over.

Furthermore, we will not be liable for any unlawful or unauthorized use of your personal information that may occur due to the misuse or misplacement of your passwords, whether through negligence or malicious means. It is your responsibility to ensure the security of your login credentials and take necessary precautions to protect your personal information.

Please note that by using our services, you agree to be bound by the terms of our Privacy Policy and acknowledge the risks associated with data transmission over the internet, as no method of transmission can be entirely secure. We take measures to protect your personal information, but absolute security cannot be guaranteed.

## **8. CONSENT**

By continuing to use our services, you signify your agreement to the terms of this Privacy Policy and consent to the collection, use, disclosure, retention, and protection of your personal information as described herein. If you do not agree with this Policy or any of its terms, we kindly request that you discontinue your use of our services.

Please be aware that any updates or modifications to this Privacy Policy will become effective immediately upon their implementation, and your continued use of our services after the effective date of such changes implies your acceptance of the updated Policy.

If you have any questions or concerns regarding this Privacy Policy or the handling of your personal information, please do not hesitate to contact us using the information provided in this Policy. Your privacy is important to us, and we are committed to ensuring the protection of your personal information in accordance with applicable data privacy laws and best practices.